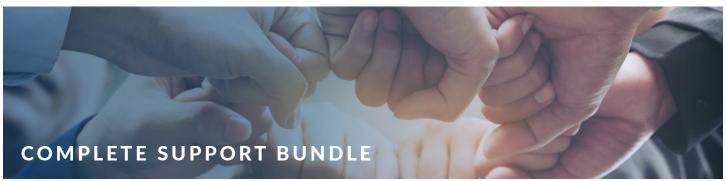


Support Sales / Operations: 1.800.940.0040 Live Support Desk: 1.800.979.0040

Email: info@ftssupport.com



Our complete support package is a comprehensive outsourced bundle which allows us to handle all your IT needs, so you don't have to worry. We'll assume day to day responsibility of your entire network infrastructure. Whether it's resolving a minor computer issue or monitoring your systems – our team of dedicated [IT] professionals are on the case.

INCLUDED SUPPORT SERVICES

Unlimited Remote Live Helpdesk

8AM to 6PM (EST), Monday thru Friday

Unlimited Onsite Technical Support

Available from 8am to 6pm (EST), Monday thru Friday, excluding holidays, for all non-project related IT issues

Unlimited Monthly Web Ticketing (non-critical issues)

24 hours a day with up to a 24 hour response time 8AM to 6PM (EST), Monday thru Friday — noncritical support issues only

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We maintain and take responsibility for keeping your IT infrastructure up to speed, secured, and protected.

Mobile Device Management

We offer MDM to monitor these devices to give you peace of mind that your data is safe no matter where you are.

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We implement and install products such as routers and access points within your workspace to keep your infrastructure up and running.

Network Infrastructure

We connect every person, every computing machine and every information resource within your organization.

Firewall Management

We deploy and monitor firewalls closely alerting you immediately of any risks that may arise..

Vendor Management

We take responsibility and contact printer, scanner and phone vendors on your behalf to keep you focused on your work instead of on hold.

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We keep you covered from falling prey to hackers by storing and encrypting your data in case of disasters.

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